

Patient and Client Council

Your voice in health and social care

Meeting of the Board of the Patient and Client Council
to be held at 10.00am on Tuesday **20th March 2018** in the
Conference Room, PCC, Quaker Buildings, High Street, Lurgan, BT66 8BB

Agenda

Item		Board action
1. Apologies		
2. Conflicts of Interest		
3. Minutes of the last meeting – 23 rd January 2018		For approval
4. Matters Arising – See status sheet		
5. Operations		
a. Follow up on scoping exercise. PCC seek to understand what HSC issues are for people and their carers living with dementia (<i>Business Plan objective 1.1</i>) (<i>Nov 2017</i>)	Board Paper 501	For approval
b. PCC seek to understand experience of residents of care in nursing homes. Involve RQIA and share with DoH (<i>Business Plan Goal 1.3</i>)	Board Paper 502	For approval
c. Follow up on projects to determine progress against recommendations (<i>Business Plan objective 1.4</i>)	Board Paper 503	For noting
d. Contribute to development of web based information portal ensuring that the voices of citizens across NI is part of process (<i>Business Plan objective 4.1</i>)	Board Paper 504	For noting
6. PCC Draft Business Plan 2018-2019	Board Paper 505	For approval
7. PCC Quarterly Performance Report	Board Paper 506	For approval
8. Governance		
a. PCC Fraud Policy and Response Plan	Board Paper 507	For approval
b. HSC Partial Retirement Policy	Board Paper 508	For noting
9. PCC Corporate Risk Register	Board Paper 509	For approval
10. Chairs Report		For noting
11. Any Other Business		
a.		

12. Input from Members of the Public	
13. Date of next Board meeting: the next meeting will be held on Tuesday 17 th April 2018 as part of NICON	
14. Close	

Additional Information:

- Board Members Attendance Record
- Consultations List