

Patient and Client Council

Your voice in health and social care

Notes of the Bamford Monitoring Group Meeting Friday 2 February 2018, Centre House, 79 Chichester Street, Belfast.



Members at the meeting:

Brian Sinnamon, Carer
Justin Greenwood, Service User
Francis McKenna, Service User
Catherine McGroggan, Service User
May McCann, Carer
Paul McFall, Service User

Present:

Joanne McKissick, Patient and Client Council
Briege McAlister, Patient and Client Council
Gerard McWilliams, Patient and Client Council
Nigel Warburton, Patient and Client Council

Item	Welcome and Introduction	Action
	<p>Brian chaired the meeting in John's absence and welcomed everyone.</p> <p>The members introduced themselves for the guest speakers;</p> <ul style="list-style-type: none"> Rosaleen Harkin, WHSCT and Lucy Brown, Western Learning Disability Action Group. 	
Item	Apologies	Action
<p>apologies</p> 	<p>John McKee, Carer, Jean Hale, Service User, Paul Greer, Carer, Ursula Campbell, Service User, Maeve Hully, PCC and Jimmy Hamill, South West Carers Forum.</p>	
Item	Presentation on a model of involvement for adults and carers with a Learning Disability – <i>Rosaleen Harkin, WHSCT and Lucy Brown, Western Learning Disability Action Group.</i>	Action
	<p>Brian welcomed Rosaleen and Lucy to the meeting.</p> <p>Rosaleen talked through the presentation outlining the model of involvement for adults and carers with a learning disability in the Western Trust area. Areas highlighted included how the Trust identified the issue of under investment in funding of the Learning Disability Programme which they believe to be around £8 million. The Trust have been in a process with two groups, WLDAG</p>	

who cover Derry, Limavady and Strabane, and the South West Carers Forum who cover Omagh and Fermanagh areas.

The Trust and both groups have started an engagement process to ensure:

1. through user involvement such a situation (under funding) is avoided in future
2. to honour statutory duty of involvement across all health and social care operations.

The Trust with the support of an independent facilitator went out and spoke to people across their five former district council areas about:

1. how people can become involved in the work of the Trust on learning disability
2. how they might get involved
3. to show how much is spent on services and how they hope to influence spend in the future
4. most importantly how the Trust can communicate with people.

Involvement Model

An independent facilitator was brought in to work with the Trust and the two groups. A number of workshops were held and a draft involvement model was produced. Feedback from the workshops

	<p>was very positive and the report is on the Trust's website.</p> <p>Involvement planning outlined what PPI is, provided an opportunity to share the draft involvement model and listen to people's views.</p> <p>The model includes five levels of involvement:</p> <ol style="list-style-type: none">1. Individual Care Planning (Personal)2. Evaluation of Services (Service)3. Development of Services (Programme)4. Priorities (Directorate)5. Policy/Commissioning (Corporate) <p>The Trust wants to have local groups in each of the five localities and each of these will have representatives sitting on the Western Learning Disability PPI Strategic Partnership.</p> <p>Rosaleen gave an overview of the Budget Spend for the Learning Disability Programme, the overview of spending within each service area and the New Investment for 2017/18 service areas.</p> <p>The next steps in delivering the model are outlined below:</p> <ul style="list-style-type: none">• Trust and the Advisory Reference Panel met in November 2017 to analyse the outcomes from the	
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	<p>involvement sessions.</p> <ul style="list-style-type: none">• A project plan is being developed and further workshops will take place up to the end of March 2018 to ensure a model of involvement is in place from April 2018. <p>Progress to date includes;</p> <ul style="list-style-type: none">• A new PPI Facilitator and a Communication Co-Ordinator have been appointed on a time limited basis to progress involvement work.• The Communication Co-ordinator will develop a website where information can be obtained on the learning disability involvement process.• A communication plan is being developed which will allow everyone to be kept informed.• A report has been developed regarding the information sessions and this will be posted to all service users and their carers.• A newsletter is being developed to keep people updated.• A list has been put together of everyone that would like to be involved so the Trust can communicate with everyone.	
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Update from Service User on the Group

Lucy gave a brief overview on how she became involved in the process and her work to date with WLDAG and the Trust.

Members asked a number of questions after the presentation around the following areas:

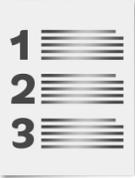
- staff involved in the five levels of involvement,
- self-directed support, prioritising/identifying unmet need,
- capital funding,
- data protection,
- capacity legislation,
- advance statement or directive
- models of care/support.

Feedback from Members

Brian applauded the whole initiative and thinks it is a great way of getting carers and individuals with a learning disability involved and hopefully an understanding of the complexities and what they need.

May said that there was a scoping exercise of learning disability carried out with the five HSC Trusts and Iolo Eilian, HSC Board has been working on this.

Brian thanked Rosaleen and Lucy for a very informative presentation and wished

	<p>them continued success with the model. Joanne also thanked Rosaleen and Lucy. From a PCC perspective she noted this model follows good practice and there is much learning for all of Health and Social Care.</p>	
Item	Notes of the last meeting	Action
	<p>The notes were approved.</p>	
Item	Matters Arising	Action
	<p>Membership – Joanne informed the meeting that Maeve sends her apologies as she was called at short notice to a meeting regarding Hyponatremia in the Department.</p> <p>Joanne continued that in the absence of the Bamford Evaluation Report, it has been suggested it is best not to recruit new members to the group at present. The people that have expressed an interest have been contacted and their names will be kept until we have a clearer picture on the way forward for the group. The group approved this</p>	

	<p>approach.</p> <p>Support System for Members - This is a recurring item and Catherine had suggested a buddy system within the group. If you were feeling unwell you would sit beside another member who would help to support you through the meeting. If people feel they need particular support they are to contact Briege or Joanne.</p>	<p>BMG Members</p>
Item	Future of BMG	Action
	<p>Joanne proposed holding a workshop on the date of the BMG meeting in March.</p> <p>The purpose of the workshop is for members to look at the following areas;</p> <ul style="list-style-type: none"> • the best way forward in working in partnership • what the group was set up to do • what has been achieved to date • to discuss a work plan for the year ahead linked to the delivery of business plan projects and effectively supporting members to feed into health and social care. <p>Members agreed that this would be very useful.</p>	

Item	Updates from Commissioning Team/Programme Board	Action
	<p>May and Paul provided the following update.</p> <p>The entire meeting was focussed on Learning Disability.</p> <p>The PHA Report on Acute Liaison Nurse in Learning Disability Regional Workshop was shared at the meeting – May to forward report to Briege for circulating to members.</p> <p>The scoping exercise on Learning Disability with the 5 HSC Trusts was also discussed – Joanne to ask Iolo for copy of this report.</p> <p>Royal College of Psychiatrists event on Risk and Confidentiality – May to forward the link for the copy of consensus statement to Briege for forwarding to members.</p> <p>John McKee raised an issue at the Service Team meeting about medication regarding both brand and supply.</p> <p>May thinks this would be a good topic for</p>	<p><i>May/ Briege</i></p> <p><i>Joanne</i></p> <p><i>May/ Briege</i></p>

	<p>the PCC Membership Scheme to ask people about. Joanne to follow this up with Louise.</p> <p>May also reported that Iolo Eilian and Fionnuala McAndrew are leaving the HSC Board.</p> <p>Paul said that Briega Quinn gave feedback on delayed discharges within the five Trusts in Northern Ireland.</p>	<p><i>Joanne</i></p>
<p>Item</p>	<p>PCC Business Plan 2018/19 – BMG Projects</p>	<p>Action</p>
	<p>Evaluation of the Learning Disability Annual Health Check – Nigel gave an update on this project. Following the healthy minds workshop it became clear the annual health check was an opportunity for people to discuss mental health concerns. On this basis the project was proposed. As the project will involve small numbers he proposes doing one to one interviews with the person receiving the health check and in some cases their carer.</p> <p>Nigel informed the group that Gerard has been assisting him with pulling together a Topic Guide for the interviews.</p> <p>Nigel has spoken to Una Cushnahan in</p>	

the HSC Board to see if the Health Care Facilitators can get involved in the project, to help co-produce the project as requested by BMG members in some way, maybe evaluating themselves, suggesting some topic areas/questions we could ask if we are able to get access to people about that particular enhanced service.

Una has emailed the Health Care Facilitators asking for some thoughts on this and Nigel is awaiting the feedback.

Nigel will also visit the Compass Advocacy Network group in Ballymoney and have an informal chat with them about the project. Ursula Campbell, BMG member attends this group.

Nigel will share the topic guide with BMG members for their feedback. It is envisaged to hold one interview in each Trust area.

Nigel

Psychological Therapies – Joanne provided an update on this project.

Richard Dixon, Complaints Services Manager is leading this project. Some outline scoping has been completed based on the feedback from Members and on current relevant Departmental

	<p>Strategies.</p> <p>This suggests a project based on primary and community based mental health care.</p> <p>Some initial consultation with the Mental Health Care Commissioning Lead and the Mental Health Leads will be undertaken to give the broad outlines of some potential areas for investigation.</p> <p>Shortly afterward a meeting of the Project Team including those service users who have been previously identified will be convened with a view to finalising and delivering the project.</p> <p>The completion date for the project will be December 2018.</p>	
Item	Future Speakers	Action
	<p>It was agreed that members would discuss this item at the March Workshop.</p> <p>Justin raised the issue of the fitness to practice of the Capita nurses who carry out the Personal Independent Payment assessments. Would like PIP to be considered as an area of future work for BMG.</p>	

Item	Correspondence and Events	Action
	<ul style="list-style-type: none"> Royal College of Psychiatrists – The President’s Lecture, 21 March 2018, Riddell Hall, Stranmillis, Belfast, 6pm – Catherine would like to attend this. Briege to complete registration form. 	<p><i>Briege</i></p>
Item	Risk	Action
		
Item	AOB	Action
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Item	Next Meeting	
	<p>Workshop will be held on Friday 2 March 2018 at 11am in The Mount, 2 Woodstock Link, Belfast.</p>	

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