

Patient and Client Council

Your voice in health and social care

Notes of the Bamford Monitoring Group Meeting Friday 3 November 2017, BCM, Grosvenor House, 5 Glengall Street, Belfast







Members at the meeting:

John McKee, Carer
Justin Greenwood, Service User
Francis McKenna, Service User
Catherine McGroggan, Service User
Brian Sinnamon, Carer
Paul McFall, Service User

Present:

Joanne McKissick, Patient and Client Council
Briege McAlister, Patient and Client Council
Gerard McWilliams, Patient and Client Council
Iolo Eilian, HSC Board
Brian Drury, Equality Commission

Item	Welcome and Introduction	Action
	<p>John chaired the meeting and welcomed everyone.</p> <p>The members introduced themselves for the guest;</p> <ul style="list-style-type: none"> Chris McLean, Department for Infrastructure 	
Item	Apologies	Action
<p>apologies</p> 	<p>Pat McDowell, Carer, Ursula Campbell, Service User, Jean Hale, Service User, Paul Greer, Carer and Nigel Warburton, PCC.</p>	
Item	Notes of the last meeting	Action
	<p>The notes were approved. John commended Briege and Joanne on the notes and it was agreed that going forward the notes would be more action orientated.</p>	
Item	Christopher McLean, Department for Infrastructure – Concessionary Fares	Action
	<p>John welcomed Chris to the meeting and gave a brief overview of the remit of BMG.</p> <p>Chris thanked the members for the invite and gave an apology for his director Moira Doherty. Chris is responsible for Community Transport Services within NI,</p>	

the Concessionary Fares Scheme and the Rathlin Ferry. Chris gave an overview on the Concessionary Fares Scheme existence. The Scheme promotes social inclusion and reduces social exclusion by providing concessions and half fares for those at most risk in the community.

Chris outlined the following aspects of the scheme:

- Current eligibility
- History of the Scheme
- Wider Policy issues
- Performance of the Scheme
- Uptake, usage and journeys
- Costs
- Future projections
- Discussion

Chris asked members for any questions.

Questions were asked around the following:

- legal requirements of DDA legislation
- social exclusion
- half fare passes for people with a learning disability or mental illness
- lack of transport availability at particular times
- the new Belfast Rapid Transit Glider, etc.

Chris told members that the Equality Impact Assessment was met and the Department continues to apply this approach. Chris said the Department funds rural community transport partnerships. These are accessible buses that can go from door to door and pick people up and take them to where they need to go. This is called the Dial a Lift scheme. In urban centres there is the Disability Action Transport Scheme. This is for people with disabilities within urban areas to access and is a door to door scheme.

Chris noted that the Department recognises that the Concessionary Fares Scheme has not been reviewed since 2008 and recognised that there are some parts of the scheme that are not 100% perfect. Chris said the Department would need Ministerial approval for a review of the scheme as it would mean policy changes.

The Department actively recognises what the needs of the individuals are particularly in terms of transport and continue to work through these, in particular, via the Accessible Transport Strategy.


Joanne said that when she had spoken

with Chris prior to the meeting he was very mindful that the legislation was outdated. He also felt it would be challenging to come and speak about something that perhaps needs to be looked at. Joanne thinks it might be worth touching on the Integrated Transport Project. The project is currently subject to review and is on hold at present. It was a joint project between the Department's for Infrastructure, Health and Education. The aim is to make best use of available fleet. Joanne asked Chris does he envisage that there could be opportunities for better accessibility for people with this project in the future.

Chris replied that the Department's focus is on accessibility. The fact that there is a strategy would totally support this in terms of checking if there is a better way of doing things.



Chris told members that, subject to Ministerial approval, if the Department review the concessionary fares scheme he will ensure all items raised today are shared and explored.


John thanked Chris for attending the meeting. He indicated that BMG would follow up in writing outlining


	recommendations made today.	
Item	Matters Arising	Action
	<p>Letter issued to Trusts re: Supported Living Accommodation – Joanne updated the group that all the responses have been received and were emailed to members. There was no continuity across the consistency of the approach to the responses. The information received does not give us any demand or supply issues. The Southern Trust seems to have the biggest waiting numbers at present.</p> <p>Iolo told members he is involved in this work directly and would update the group. As part of resettlement across learning disability mainly there have been a number of patients (as we call people who are in hospital) who shouldn't really be in hospital but are not quite ready to be living in the community with support. The Southern Trust are piloting a step up, step down model. They have a crisis response house and are looking to see if this can be developed locally initially, and if it works, it may be developed across Trusts regionally.</p> <p>Iolo gave an update on Supporting People – the Housing Executive are currently</p>	

	<p>reviewing their part of this programme for the last 12 months. Looking at what they are currently providing; the costs of the model about (£40 million per year) and what it looks like.</p> <p>Iolo gave an update on the Needs Assessment – the HSC Board has started discussion with the five HSC Trusts. There is no current mechanism to identify the current need in each locality. In the past people would have been on a housing list which would be held in the local housing offices. No one has looked to see how many people are living with older carers who may need housing over the next 10 years. There will be specific criteria and questions which the Trusts are all signed up too.</p> <p>After hearing the updates from Iolo it was agreed that the BMG would wait on the completion of the needs assessments from each Trust and then invite them to present this at a future BMG meeting.</p> <p>Questions for Housing Executive – it was agreed that in lieu of questions we would ask the representative from the Housing Executive to present to the group on the Supporting People Programme as a whole.</p>	<p><i>Joanne/ Briege</i></p>
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	<p>Scenarios re: Mental Capacity Act – Joanne gave an outline of the discussion at the last meeting regarding the MCA. Members discussed areas of the MCA and scenarios and the following was agreed:</p> <ul style="list-style-type: none"> • Catherine would write scenarios on Human Rights and Refusal of Medication • Justin – scenario on patient experience • Francis – scenario on psychosis (hearing voices) <p>Briege will email the scenario template to the above members.</p> <p>Membership – Joanne has shared the general recruitment information with Professor Gavin Davidson, Queens University, Belfast. Gerard has also shared the recruitment information with the Belfast Trust Disability Team. It was agreed to share this information with the other HSC Trust’s.</p> <p>Integrated Passenger Transport Project – Joanne shared an update from the Department for Infrastructure on this project. Joanne will keep the meeting updated on the progress of this. Iolo sits on the Programme Board and the Board</p>	<p><i>Briege</i></p> <p><i>Joanne</i></p>
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	<p>have escalated this to the Permanent Secretary, Richard Pengelly to say that this project has to continue. It is essential for everything we do across health and social care and potentially to look at other areas, as there are wider issues with Transport generally.</p>	
Item	Updates from Commissioning Team/Programme Board	Action
	No update provided.	
Item	Project Updates	Action
	<p style="text-align: center;">2016/2017 Projects</p> <p>Mental Health Future Planning Project – Joanne received an update from Briege Quinn – due to the lack of Health Minister in post unfortunately all bids are currently on hold.</p> <p style="text-align: center;">2017/18 Projects</p> <p>You in Mind Mental Health Care Pathway – Joanne shared the update from Finola McGrady, Department of Health. The evaluation is not taking place currently in 17/18, but there is a proposed YiM Implementation Audit for 18/19 allied to the new draft Mental</p>	

	<p>Health Services Framework.</p> <p>Psychological Therapies – Francis is a member of the sub group for this and Catherine will also be involved in this project. Joanne informed the meeting that Richard Dixon, Complaints Services Manager, PCC is the lead for this project. It was agreed that Richard would be invited to a BMG meeting to provide an update.</p> <p>Project Ideas 2017/18 – Joanne gave an update on the Business Plan. There is going to be one big substantial piece around social isolation and there will be discrete BMG elements within this. The other BMG Project will be an evaluation of Mental Health and Learning Disability annual health check. Psychological Therapies is also of interest to BMG as some members will help to co-produce.</p>	<p><i>Joanne</i></p>
<p>Item</p>	<p>Correspondence and Events</p>	<p>Action</p>
	<ul style="list-style-type: none"> • Contact 7th Suicide Prevention What Works? Conference – 16 November 2017, Titanic Centre, Belfast –Justin and Francis attending • Sharing Knowledge from Research in Learning Disability and Young People’s Mental Health - 20 October 2017, Jordanstown – Joanne attended this and gave a brief overview of the event. 	

	<ul style="list-style-type: none"> • All Party Working Group on Suicide, Stormont – Justin attended this and gave an update. • Nursing and Midwifery Group Meetings – Justin asked if he could share the briefs he received at these with BMG members and this is ok. Justin will forward information to Briega who will then share with all members. 	<i>Justin</i>
Item	Risk	Action
		
Item	AOB	Action
.....	<ul style="list-style-type: none"> • Support System for Members – Catherine shared her thoughts on this with the group. She suggested that mental health carers and mental health service users meet together to discuss some kind of internal support mechanism. It was agreed that members who feel they need support identify what kind of support they need and they speak to Joanne or Briega. Joanne could then see within the group if anyone has the skills knowledge and experience to provide the support. It was felt that this would be appropriate for Learning 	<i>Members</i>

	<p>Disability Service users also. It was agreed that this would be tabled as an agenda item at the next meeting.</p> <ul style="list-style-type: none"> • Draft Regional Dementia Care Pathway – Joanne informed the meeting that the PCC had responded to this. Briege to email copy to Justin. • Department of Health – Mental Health Nursing Review – Lived Experience Questionnaire – Paul McFall attended the last meeting regarding this and gave an update. If Paul receives an updated questionnaire he will forward this to Briege who will then circulate to members. • Date of BMG Meeting – 5th or 12th January 2018 – members agreed to hold the meeting on 5th January. • BMG Website – some of the member’s information is outdated. It was agreed that a template be created and Briege will email this out to members to update. • BMG Contributing Effectively – Joanne confirmed that she would like the BMG to take a more strategic approach following monthly presentations from speakers. The group will write to speakers and thank them for attending and confirm recommendations made within the course of discussion. Joanne advised 	<p><i>Briege</i></p> <p><i>Briege</i></p> <p><i>Joanne</i></p>
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	<p>that this robust approach will give BMG a clear reference point as how they have contributed across the sectors and specifically to the Programme for Government. As a result Bamford can feel assured they are delivering for Mental Health and Learning Disability Service Users across NI.</p>	
Item	Next Meeting	
	<p>Friday 1 December 2017 at 11:30am, The Mount Business and Conference Centre, 2 Woodstock Link, Belfast, BT6 8DD.</p>	

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